Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 01 B. WING 08/20/2015 HAL081010 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 125 HENDERSON CIRCLE HENDERSON CARE CENTER FOREST CITY, NC 28043 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) C 000 C 000 Initial Comments Report of a Biennial Construction Survey by Billy S. Bryant and Dennis Harrell conducted on 08/20/2015. Records indicate this facility was first licensed or submitted for licensure on 06/26/1992 as a HA. The facility is currently licensed for 86 Beds. Therefore the facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1991 (1992 Revision) Edition of the North Carolina Building Code(s), Institutional Occupancy and the 1991 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure. C 111 C 111 Must Have Current San. & Fire Safety Reports SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0302 DESIGN AND CONSTRUCTION( f) The facility shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: I. Based on interviews with the staff and observation, the facility does not have all the required current (within the past calendar year) inspection reports. Current inspection reports are required to help assess the condition and the status of the facility's life safety systems and code compliance. A. Findings on 08/20/2015: WIE HAVE MARSHAL'S INSPECTION AT There was not a current fire marshal's This TIME. inspection report available for review.

Division of Health Service Regulation

ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE ...

estricted.

ADMINISTRATOR

If continuation sheet 1 of 7

PRINTED: 09/09/2015 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL081010 08/20/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 125 HENDERSON CIRCLE HENDERSON CARE CENTER FOREST CITY, NC 28043 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) C 111 C 111 Continued From page 1 WE NEW GAME A CURRENT REPORT There was not a current fire alarm system. REAdy. inspection report available for review. C 164 Housekeeping and Furnishings-Clean, Repaired C 164 SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 · HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors: (3) have furniture clean and in good repair: (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: The facility has failed to maintain the walls and ceilings in good repair as evidenced but not limited to the specific examples cited in the findings. Walls and ceilings kept in good repair contribute to a positive living and working Holo Had BEEN REPAIRED MAIL environment for the occupants of the facility. A. Findings on 08/20/2015: 1. "C" Hall, Laundry - The ceiling in the closet is C-100 BATAROOM HAS BEEN 9/3
REPAIRED & PAINTED
TILE HAS REEN REPLACED
101
HOLE IS REPAIRED, 101 covered with mold growth. 2. "C" Hall, Room C-106, Resident Bathroom -

The wall is damaged.

"C" Hall, Women's Bath, Across from Room #103 - The ceramic wall tile is damaged.

4. "C" Hall, Employee's Restroom - There is a

il. The facility has failed to maintain furnishings in

hole in the wall behind the door.

IH5321

	of Health Service Re	gulation			T	
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING: (	CONSTRUCTION	(X3) DATE SU COMPLE	
			A, SOLDING,		1	1
		HAL081010	B. WING		08/20	2015
NAME OF P	ROVIDER OR SUPPLIER	STREET ADD	RESS, CITY, S	TATE, ZIP CODE		
HENDER	SON CARE CENTER		ERSON CIR			1
HENDER			CITY, NC 280		011	010
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  / MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CORRECTIV (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	COMPLETE DATE
C 164	Continued From pa	ge 2	C 164			
	specific examples of kept in good repair	enced but not limited to the cited in the findings. Furniture contributes to a positive living nment for the occupants of the				
	A. Findings on 08/2 1. "C" Hall, Room 0 a. The dresser draw and cannot be close	0-106 wers in the room are damaged	- Q	Presser drawers f	nie be	2n 10/21/15
	<ul> <li>Besident Bathro damaged.</li> </ul>	om - The toilet paper holder is	<b>®</b>	HOLDER HAS BEE	A) AZ	- I
	2. "C" Hall, Womer #103 - The towel ra the walls.	n's Bath, Across from Room acks have ben removed from	20	Holder HAS BEEN 1 RACKS HAS BEEN 1  RACKS HAS BEEN 1	tip/hoz	
	3. "C" Hall, Men's I ben removed from	Bath - The towel racks have the walls.	(3)	PACKS BEEN 15		
	Telephone Station on the counter top	on - The <u>plastic laminate</u> finish is damaged.	0	COUNTER TOP HAS BE	statio	n dool
	5. Reception Area area is damaged a	<ul> <li>The half door to the reception and the hinges are loose.</li> </ul>	(B)	RECEPTION NURSES HAS BEEN REPLAN NEW ONE 11/3)	15 1	ufit-h
C 166	Housekeeping-Ma	intained Free of Hazards	C 166	WEW .	'	-
	10A NCAC 13F .0: FURNISHINGS (a) Adult care hom (5) be maintained orderly manner, for hazards:	PHYSICAL PLANT 306 HOUSEKEEPING AND nes shall: in an uncluttered, clean and nee of all obstructions and				

IH5321

FORM APPROVED Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING HAL081010 08/20/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 125 HENDERSON CIRCLE HENDERSON CARE CENTER FOREST CITY, NC 28043 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) C 166 Continued From page 3 C 166 This Rule is not met as evidenced by: Based on observation there is a failure to maintain the facility free from hazards as evidenced but not limited to the specific examples cited in the findings. Fire resistant rated ceilings must be free from openings and penetrations in order to resist the spread of fire and smoke in the event of a fire. Penetrations or holes in fire resistant rated ceilings could effect the occupants of the facility by allowing fire and smoke to spread beyond the area of origin. A. Findings from 08/20/2015: "C" Hall, Room C-102, Resident Bathroom -There is a gap in the fire resistant rated ceiling at the sprinkler head escutcheon. Kitchen Restroom - There is a gap in the fire resistant rated ceiling at the sprinkler head escutcheon. II. Based on observation there is a failure to maintain the facility free from hazards. Doors are required to completely close and latch in order to resist the passage of smoke in the event of a fire. All the occupants in the facility could be effected if doors do not latch and remain shut when closed so as to limit the spread of smoke to the area of origin. All FIRE GOOR HAS BEEN REPRINE A. Findings from 08/20/2015: AND TEST MADE BU EACH & 1, "A" Hall - The cross corridor doors' hardware requires adjustment so that doors will latch and remain shut when closed. "C" Hall - The doors from the laundry to the corridor have damaged hardware and did not

latch and remain shut when closed.

IH5321

_	Division	of Health Service Re	gulation			FORMA	PPROVED	
- STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01		(X3) DATE SURVEY COMPLETED				
_		:	HAL081010	B. WING		08/20/	POOLE	
	NAME OF	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY,	STATE, ZIP CODE	06/20/	2015	
	HENDER	SON CARE CENTER		DERSON CI				
_	0741.10	DI BARRA DI CATA		CITY, NC 2	8043			
	(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROFIDENCY)	D BE	(X5) COMPLETE DATE	
	C 189	Continued From page	ge 4	C 189				
	C 189	Building Equipment	Maintained Safe, Operating	C 189				
		mechanical, and plu care home shall be operating condition. (k) This Rule shall a facilities with the exc	d all fire safety, electrical, imbing equipment in an adult maintained in a safe and					
		maintained in an ope equipment could effe if the equipment did the event of a fire.  A. Finding on 08/20/ 1. The accelerator in	o keep fire safety equipment erating condition. Fire safety ect all occupants of the facility not function as required in 2015:	A.	A NEW ACCELERATOR	ules To	istalle	d
		times shown on the i excess of 1 minute. II. The facility failed t	o keep electrical life safety	0	iyulis			
		Life safety equipmen of the facility if the ec required.	ed in an operating condition. It could effect all occupants juipment did not function as					
		Findings on 08/20/20 1. Kitchen - The illum the rear exit door is r	ninated directional exit sign at	0	sign Has BEEAN REPLACED	. 191	TILS VIIIS	
	- 1	2. "C" Hall - The illum the hall adjacent to the	ninated directional <u>exit sign</u> in ne door that <u>enters into the</u>	3	BETTERY REPLACE d.	10	17/15	

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01

(X3) DATE SURVEY COMPLETED

HAL081010

B. WING \_

08/20/2015

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

## HENDERSON CARE CENTER

## 125 HENDERSON CIRCLE

HENDER	ENDERSON CARE CENTER 125 HENDERSON CIRCLE FOREST CITY, NC 28043				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (X5) (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DATE	-	
C 189	Continued From page 5	C 189		1	
!	Exit from Dining Room to Porch - The illuminated directional exit sign is not working.	3	Light is working, Just Word To see in day light. 1971/5 INSTANTED NEW Light.	,	
	"B" Hall - The test button for the wall mounted emergency light between rooms 104 and 106 is broken.	(A)	INSTALLED NEW Light	1	
	III. The facility failed to maintain electrical equipment in a safe and operating condition. Electrical equipment that is not maintained in operating or safe condition could be a hazard to an occupant using the equipment				
	A. Findings from 08/20/2015:			1	
	"B" Hall,Room 113 - The cover plate for the ejectrical wall outlet is missing.  Note: Corrected on site.	0	COVER plate Replaced. 10/7/15		
	2. Exterior Water Heater Room - The electrical power wiring for the recirculation pump is exposed.	(2)	COVER HAS BEEN put Back ON.		
	Exterior Water Heater Room - The electrical panels are obstructed and do not have the required 36" clearance for access.	3	All PANELS HAVE & 36' ACCESS.  IN 15/15  GFI REPLACED With NEW ONE.  11/5/15		
	"C" Hall - The GFCI electrical outlet in the unisex bathroom nearest to the kitchen is not energized.	0	GFI REPLACED With NEW ONE.		
C 199	Exhaust Ventilation	C 199		l	
	SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of				
vision of Health Service Regulation					

of Health Service Regulation

∴NT OF DEFICIENCIES AN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION

A. BUILDING: 01

(X3) DATE SURVEY COMPLETED

HAL081010

B. WING

08/20/2015

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

## HENDERSON CARE CENTER

125 HENDERSON CIRCLE FOREST CITY, NC 28043

	FOREST	CITY, NC 28	3043	- 1
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
	Continued From page 6  two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.  This Rule is not met as evidenced by: I. There is a failure to provide the required mechanical exhaust as evidenced but not limited to the examples cited in the findings. Failure to exhaust air from designated areas could effect the occupants of the facility by not removing odors, fumes or airborne contaminates from the facility.  A. Finding on 08/20/2015:  1. "B" Hall, Room 118 - The resident bathroom exhaust fan is not working.	C 199	FAMI HAS BEEN PETP	008/15